



FREEZING WATER ISSUES

Leaving a faucet open during this extremely cold weather can help prevent your pipes from freezing and bursting -- which can lead to costly damage. Please consider running water at a constant, light stream 24 hours a day in a utility tub or sink if you: ...had frozen water services previously; own an older home; are away from home for a day or more; live alone and do not use much water. There have been incidents around the Village in which water is freezing in the service line between the water main at the street and a home or business, or in an exterior wall of a home. Symptoms of a frozen pipe may include a decrease in water pressure or water will be extremely cold, from one or more faucets. Be sure to check all faucets in your home often for these symptoms. Homeowners may try to thaw a frozen pipe by opening the faucet to allow any water through, and applying heat to the pipe using an electric heating pad or hair dryer. **Homeowners should never use a blowtorch, kerosene or propane heater, or other open flame device on frozen pipes.** Please call a qualified licensed plumber for further assistance with any plumbing concerns.

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